DOCUMENT RESUME

ED 471 401 IR 058 478

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TITLE	InfoToday 2002 Collected Presentations. May 14-16, 2002.
ISBN	ISBN-1-57387-153-2
PUB DATE	2002-00-00
NOTE	364p.
AVAILABLE FROM	Information Today, Inc., 143 Old Marlton Pike, Medford, NJ 08055. (49) Tel: 609-654-6266; Web site: http:/ www.infotoday.com/.
PUB TYPE	Books (010) -- Collected Works - Proceedings (021)
EDRS PRICE	Document Not Available From EDRS.
DESCRIPTORS	Computer System Design; *Conference Proceedings; Conferences; Educational Technology; Electronic Libraries; Fair Use (Copyrights); *Information Management; Information Policy; Information Science; Information Scientists; *Information Technology; Internet; Knowledge Representation; Online Systems; Publishing Industry; World Wide Web
IDENTIFIERS	*Knowledge Management

ABSTRACT

This volume contains collected presentations (papers, outlines, and visual materials) from InfoToday 2002, the Global Conference & Exhibition on Electronic Information and Knowledge Management, featuring three core conferences for information professionals and knowledge managers: NationalOnline 2002, KnowledgeNets 2002, and E-Libraries 2002. NationalOnline 2002 presentations include: "The Impact of XML on the Press and Publishing Industries"; "Paying for Hits"; "Much Ado About Nothing"; "Comparing Information Seeking Behavior in Real and Virtual Environments"; "Interface Design for Integrating Disparate Web Sites"; "Close Your Eyes and Listen to Your Web Site"; "Competitive Intelligence: Overview, Trends & Developments"; "Real-Time News and Information at Berlex Laboratories"; "The Changing Role of the Information Professional...and What I Can Do about It"; "Wireless Micro-payments: Four Options"; "Online Content Licensing--A Unified Framework Needed"; "Search Friendly Web Design"; "Real-Time News & Information--Now More than Ever"; "Secrets of the Hidden Web"; and "Copyright Law and the Facts of Life." Presentations from KnowledgeNets 2002 include: "National Intellectual Capital Index--NICI A United Nations Initiative: Intellectual Capital Development in the Arab Region"; "Operationalizing Knowledge Management"; "Measuring the Potential of Knowledge"; "Managing Content in Context"; "Web-Based Communities"; "Knowledge Management in Government: The NASA Goddard Space Flight Center Case Study"; "Managing Content and Knowledge Consortium Learning Forum: Study Findings"; "The Fabric of KM: Designing KM for Diverse Outcomes"; " Collaboration and Knowledge Sharing for National Security"; "Implementing a KM Initiative at Corning Incorporated Science & Technology Division"; "Content, Context and Collaboration: KM in Practice"; and "Archetypes as an Instrument of Narrative Patterning." E-Libraries 2002 presentations include: "Enhanced Library Service: Mobile Computing at the Kennedy Library"; "Visual Mapping for Libraries"; "Measuring Virtual Performance: Vendor Supplied Usage Statistics and What We Can Do with Them"; "Emerging Generations of Web Retrieval Tools"; "How Long Can the Present STM Journal System Continue?"; "My Chicago Library: Developing Modular Web

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Portals for a Diverse User Community"; "Process for Developing E-Reference Services"; "Developing a Web-based Interactive Tutorial for an Information Literacy Program"; "Building a Gateway to Educational Materials (GEM)"; "How Copyright Policy Changes Everything: A Selective Bibliography"; "Fairly Troubling: The Diminishing Fair Use Doctrine"; "Understanding and Surviving "Tasini"; "Law & Disorder: Making Sense of CIPA"; "Identifying Periodical Overlap: How to Merge Electronic and Print Subscription Information for Better Access and Serials Management"; "E-Journals and Print Journals: Similarities and Differences in Reader Behavior"; "A SOAP-Enabled System for an Online Library Service"; and "However We May ROAM: The Resource and Online Access Management System at Stony Brook University." Materials from two InfoToday 2002 Workshops are also included: "Workplace Violence: Preventing Solutions" and "Personal Knowledge Management." (AEF)

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